# Holiday stats 2022: Cyber 5

One of the most anticipated times of the year, or the key shopping days known as Cyber 5 including Thanksgiving and Black Friday through to Cyber Monday (11/24-11/28). Once again this year, U.S. retail performance for Partnerize on the Tuesday before Thanksgiving is deserving of attention, so we've also included a look at the insights gleaned from this day (11/22).

# **Pre-Thanksgiving**

(YoY Performance: 11/23/21 vs 11/22/22)

+9%

+ 27%



#### Revenue

Despite inflation, supply chain issues and recession threats, YoY revenue growth was up 9% on the platform.



## **Traffic**

Traffic is up 13% YoY proving digital ad growth despite a return to in-store shopping following the pandemic.

+13%

+25%

+43%

+18%



### New customer revenue

A dramatic uptick in new customer revenue demonstrates the channel's conversion efficiency.



#### **New customer AOV**

Supporting the uptick in new customer revenue is a 25% increase in average order value for new customers up to \$114.56.



# Average order value (AOV)

YoY average order value was up 20%.



# Cyber 5:

(YoY performance based on: Thanksgiving, Black Friday, Cyber Weekend, Cyber Monday 2021 vs 2022)

+17%



### Revenue

YoY revenue was up 17% during the Cyber 5 time period.



## **New customer revenue**

A sharp uptick in new customer revenue indicates channel efficacy well beyond challenging times like the pandemic and also signals greater consumer comfort in discovering new brands.



### Average order value (AOV)

Perhaps due in part to inflation, YoY average order value was up 22% for all of Cyber 5.



# **Black Friday revenue**

+10%

In 2021, Black Friday was the #1 revenue-generating day during Cyber 5. In 2022, revenue for this day is up 18% YoY.



### **Traffic**

While many predicted a strong return to in-store shopping for the 2022 holiday season, online traffic increased 10% YoY.

Performance data gathered from the Ascend<sup>™</sup> by Partnerize platform and was generated between 11/22/22 and 11/28/22. Looking for additional insights or just want to learn more, reach out to us at contact@partnerize.com.